

**PHILIPPINE PORTS AUTHORITY
2020 PERFORMANCE SCORECARD**

PPA VISION: "By 2020, PPA shall have provided port services of global standards"

Objective/Measure	Formula	Weight	Rating Scale	Data Provider	Baseline		2020	Actual Accomplishments as of December 2020	Score	Tentative Rating	
					2018	2019	Recalibrated Target				
SO 1 Contribute Significantly to Increased Trade and Tourism											
SM 1	Cargo Throughput (in Million Metric Tons/Annum)	Absolute Figure	5.0	Actual/Target	PMOs	260.95	282.47	246.54	229.81	93%	4.66
SM 2	Passengers (In Million Passengers)	Absolute Figure	5.0	Actual/Target	PMOs	76.798	80.09	30.4	24.9	82%	4.10
SO 2 Enhance Accessibility Through Seamless Connectivity with Other Transport Modes											
SM 3	Number of RoRo Ramps Completed (based on RoRo networks)	Additional Number for the year	5.0	Actual/Target	Engineering Office	9	9	8 1. Matnog Port, Sorsogon (1) 2. Bansud Port, Roxas, Oriental Mindoro (1) 3. Estancia Port, Iloilo (1) 4. Maribojoc Port, Bohol (1) 5. Siquijor Port, Negros Oriental (1) 6. Ormoc Port, Leyte (1) 7. Tapal Port, Bohol (1) 8. Benoni Port, Camiguin Island, CDO (1)	8 1. Port of Bansud, Oriental Mindoro 2. Port of Benoni, Camiguin 3. Port of Carmen, Romblon 4. Port of Estancia, Iloilo 5. Port of Ormoc, Leyte 6. Port of Palompon, Leyte 7. Port of Tapal, Bohol 8. Matngr Port, Sorsogon	100%	5.00
SM 4	Number of Passenger Terminal Buildings (PTB) Completed	Cumulative Number	5.0	Actual/Target	Engineering Office	1	1	1	100% Completed as of October 31, 2020 (Port of Tagbilaran, Tagbilaran City Bohol)	100%	5.00
SM 5	Number of Cruise Ship Port Completed	Additional Number completed during the year	5.0	Actual/Target	Engineering Office	n/a	n/a	0	n/a		0.00%

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FINANCIAL	SO 3	Become Financially Sufficient to Support its Development Programs										
	SM 6	Port Revenue (In Billion Pesos)	Absolute Amount	20.0	Actual/Target	Finance/CD	17.50	17.78	16.76	16.57	99%	19.77
	SM 7	Earnings Before Interest, Taxes, Depreciation and Amortization (In Billion Pesos)	Absolute Amount	15.0	Actual/Target	PMOs/Finance/CD	11.06	9.12	10.25	11.65	100%	15.00
	SO 4	Augment National Capacity to Achieve Government Thrusts										
	SM 8	Budget Utilization Rate	Budget Utilized/ Total Allocated Amount for Locally Funded Projects	5.0	Actual/Target	Engineering Office	60.06%	90.00%	75%	80% Actual Utilization = 2,970.45 Revised COB = 3,715.25	100%	5.00
	SO 5 Maximize Benefits From Its Privatization Scheme											
	SM 9	Implementation of the New Policy on the Procurement of Port Services Contract										
a. Ports Bid Out based on the Approved Implementing Rules and Regulations		Actual Number	5.0	Actual/Target	Operations Office/ Port Operations & Services Dept (POSD)	0	2	0				

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SO 6 Optimize Stakeholders' Satisfaction											
STAKEHOLDERS	SM 10	Percent of Satisfied Customers	Number of respondents which gave at least a Satisfactory Rating/ Total number of respondents	5.0	Actual/Target 0% = if less than 80% a. Passenger = 3% b. Shipping Lines - 1% c. Concessionaire - 1%	Corporate Planning Department	86%	90%	90%	The Survey was not conducted in 2020 due to pandemic.	
	SM 11	Percent of Common Permits Released within Indicated Processing Time	Number of permits released within prescribed period/ Total permits released	5.0	Actual/Target	Operations Office/ Commercial Services Department (CSD)	100%	100%	100%	100%	100% 5.00
	SM 12	Percentage of Identified Ports Compliant with International Ship and Port Facility Security (ISPS) Code	Ports Compliant with International Ship and Port Facility Security (ISPS) Code/ Total Number of Identified Ports	5.0	Actual/Target	Operations Office/ Port Police Department (PPD)	78%	100%	95%	92% ISPS-compliant ports = 97 No. of identified ports = 105	92% 4.62
SO 7 Be Recognized For its International Best Practices on its Core Processes											
ISO Certifications											
INTERNAL PROCESS	SM 13	a. Number of Ports with Integrated Management System (IMS) Certification	Number of Ports that Passed 1st Surveillance or 2nd Surveillance Audits and Recertification	5.0	Actual/Target	PMSODD	3	9	9	9 1. Port of Zamboanga 2. Port of Davao 3. Port of Cagayan de Oro 4. Port of General Santos 5. Port of Puerto Princesa 6. Port of Legazpi 7. Port of Batangas 8. Port of Ozamiz 9. Port of Iloilo (ICPC)	100% 5.00
		b. Number of Ports with Quality Management System (QMS) Certification	Number of Ports that Passed 1st Surveillance or 2nd Surveillance Audits and Recertification	5.0	Actual/Target	PMSODD	8	n/a	16	16 1. Port of Lucena 2. Port of Calapan 3. Port of Tagbilaran 4. Port of Banago 5. Port of Ormoc 6. Port of Dapitan 7. Port of Iligan 8. Port of Kalamansig 9. Port of Surigao 10. Port of Tacloban 11. Port of Nasipit 12. Port of Dumaguete 13. Port of Linao 14. Port of South Harbor 15. Port of North Harbor 16. Port of San Fernando	100% 5.00

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LEARNING AND GROWTH	SO 8										
	SM 14	Percentage of Employees Meeting Required Competencies	Actual Accomplishment	5.0	Actual/Target	HRMD	Board-Approved Competency Model	Establish baseline	Establish Baseline	51% Total No. of Employees with Competency Profile = 1,072 Personnel Inventory = 2,095	51%

Total Weight 100.00

Recalibrated Weight 87.00

Rating Based on Original Weight 80.69

Rating Based on Recalibrated Weight 92.8%

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