

PHILIPPINE PORTS AUTHORITY
2023 PERFORMANCE SCORECARD

PES Form 2

PPA VISION: "By 2030, the Philippine Ports Authority, as part of an integrated transport and logistics system, shall have provided port facilities and services at par with global best practices and a port regulatory environment conducive to national development".

	Objective/Measure	Formula	Weight	Rating Scale	Data Provider	Baseline	Target	Accomplishment as of December 2023	Self - Rated	Score	Remarks	
						2022	2023					
SO 1 Enhance Accessibility Through Seamless Connectivity with Other Transport Modes												
SOCIAL IMPACT	SM 1	Cargo Throughput (in million metric tons)	Absolute Figure	5.0	Actual/Target	Corporate Planning Department	255.38	283.79	271.97	95.81%	4.79	Preliminary data
	SM 2	Average Vessel Waiting Time in PPA's Top 10 Baseports	Absolute Figure	2.5	7.0 Hrs. - 100% 7.1 - 8.0 Hrs. - 90% 8.1 - 9.0 Hrs. - 80% 9.1 - 10.0 Hrs. - 70% >10.00 - 0%	Corporate Planning Department	5 hours	7 hours	4.62 hours	100%	2.50	Preliminary data
	SM 3	Passenger Traffic (in Million Passengers)	Absolute Figure	5.0	Actual/Target	Corporate Planning Department	25.39	55.61	73.61	100%	5.00	Preliminary data
	SM 4	Average Vessel Turn-around Time in PPA's Top 10 Baseports	Absolute Figure	2.5	40.0 Hrs - 100% 40.1 Hrs. - 90% 50.1 - 60 Hrs. - 80% 60.1 - 70 Hrs. 70% >70.00 - 0%	Corporate Planning Department	36.27 hour	40 hours	37.84 hours	100%	2.50	Preliminary data
	SM 5	Number of RoRo Ramps Completed (based on RoRo networks)	Cumulative Number	5.0	Actual/Target	Engineering Office	Additional 8	Additional 8	325 cumulative total Ro-Ro Ramps (8 RoRo Ramps were constructed in 2023)	100%	5.00	RoRo ramps projects in 2023 include the following: 1. Port of Ambulong, Romblon - 1 RoRo Ramp 2. Port of Capinpin, Orion Bataan - 1 RoRo Ramp 3. Port of Abra de Ilog, Occidental Mindoro - 1 RoRo Ramp 4. Port of Calatagan, Batangas - 1 RoRo Ramp 5. Port of Tablas, Pockets, Romblon - 1 RoRo Ramp 6. Port of Claveria, Tagaytay, Cavite - 1 RoRo Ramp 7. Port of Tubigon, Bohol - 1 RoRo Ramp 8. Port of Isabela, Iloilo - 1 RoRo Ramp The corrected and updated baseline total as of the end of 2022 was 317 RoRo Ramps, PPA constructed an additional 8 RoRo Ramps for 2023 bringing the cumulative total to 325.
SO 2 Become Financially Sufficient to Support its Development Programs												
FINANCIAL	SM 6	Port Revenue (In Billion Pesos)	Service & Business Income + Gains+ Other Non-operating Income	20.0	Actual/Target	PMOs/Finance/CD	19.77	20.62	25.45	100%	20.00	Based on the 2023 unaudited Financial Statement
	SM 7	Earnings Before Interest, Taxes, Depreciation and Amortization (In Billion Pesos)	Net Income+Interest Exp + Income Taxes + Depreciation + Amortization	20.0	Actual/Target	PMOs/Finance/CD	12.23	12.62	19.47	100%	20.00	Based on the 2023 unaudited Financial Statement
SO 3 Augment National Capacity to Achieve Government Thrusts												
	SM 8	Budget Utilization Rate	Actual Disbursement/ Scheduled Disbursement (MOOE and CO)	5.0	Actual/Target	Engineering Office	90%	90%	94.62%	95.33%	5.00	Based on the 2023 unaudited Financial Statement

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SO 4 Improve Stakeholders' Satisfaction Rating												
STAKEHOLDERS	SM 9	Percent of Satisfied Customers a. Passengers b. Shipping Lines c. Concessionaires	Number of respondents which gave at least a Satisfactory Rating/ Total number of respondents	3.0 1.0 1.0	Actual/Target <i>0% = If less than 80%</i>	Corporate Planning Department	90% 90% 90%	90% 90% 90%	TBD			In view of GCG & ARTA JMC No. 1 s. 2023, the CSM Report will be submitted to ARTA on or before April 15 of the following year. ARTA shall provide the result of the validated reports to GCG.
	SM 10	Percent of Common Permits Released within Indicated Processing Time	Number of permits released within prescribed period/ Total permits released	5.0	Actual/Target	Operations Office/ Commercial Services Department (CSD)	100%	100%	100%	100%	5.00	
	SM 11	Percent of Identified Ports Compliant with International Ship and Port Facility Security (ISPS) Code	Ports Compliant with International Ship and Port Facility Security (ISPS) Code/ Total Number of Identified Ports as of Yearend	5.0	Actual/Target	Operations Office/ Port Police Department (PPD)	100% (for 112 identified ports)	100%	115 out of 119 identified ports are compliant with the ISPS Code	96.64%	4.83	Total Number of Identified Ports Facilities: Manila/ Northern Luzon : 8 Southern Luzon : 34 Visayas : 40 Northern Mindanao : 22 Southern Mindanao : 12 CHO : 3 Total 119 Total Number of Ports compliant with the ISPS code: Manila/ Northern Luzon : 8 Southern Luzon : 33 Visayas : 38 Northern Mindanao : 21 Southern Mindanao : 12 CHO : 3 Total 115
SO 5 Be Recognized For its International Best Practices on its Core Processes												
INTERNAL PROCESS	<i>ISO Certifications</i>											
	SM 12	a. Number of Ports with Integrated Management System (IMS) Certification	Actual Number	5.0	Actual/Target	PMSODD	9	9	9	100%	5.00	Ports certified under IMS: 1. Port of Legazpi 2. Port of Davao 3. Port of Cagayan de Oro 4. Port of Puerto Prinsesa 5. Port of General Santos 6. Port of Zamboanga 7. Port of Panay/Guimaras 8. Port of Ozamiz 9. Port of Batangas

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SO 5 Be Recognized For its International Best Practices on its Core Processes												
<i>ISO Certifications</i>												
INTERNAL PROCESS	SM 12	b. Number of Ports with Quality Management System (QMS) Certification	Actual Number	5.0	Actual/Target	PMSODD	17	17	17	100%	5.00	Ports certified under QMS: 1. Head Office 2. NCR North 3. NCR South 4. Port of Calapan 5. Port of Lucena 6. Port of Currímao 7. Port of Lamao 8. Port of Ormoc 9. Port of Tacloban 10. Port of Tagbilaran 11. Port of Dumaguete 12. Port of Banago 13. Port of Nasipit 14. Port of Surigao 15. Port of Iligan 16. Port of Dapitan 17. Port of Masbate
	SO 6 Promote a Regulatory Framework In Pursuit of National Port Development Program											
INTERNAL PROCESS	SM 13	Implementation of the New Policy on the Procurement of Port Services Contract a. Ports Bid Out based on the Approved Implementing Rules and Regulations	Actual Number	5.0	Actual/Target	Operations Office/ Port Operations & Services Dept (POSD)	6	10	6	60%	3.00	The Bids and Awards Committee for Port Terminal Management Contracts (BAC-TPMC) was able to complete the bidding of six (6) Tier 3 ports as follows: <i>Port Tier Date of Notice</i> 1. Opol 3 November 13, 2023 2. Clustered Port of Jagna, Tapal, Ubay, Talibon, & Getafe 3 December 6, 2023
	SO 7 Develop and Maintain A Workforce With Necessary Competencies											
LEARNING AND GROWTH	SM 14	Percentage of Employees Meeting Required Competencies	Number of Incumbents Meeting Required Competencies / Filled Plantilla	5.0	Actual/Target	HRMD	83% (1,524 out of 1,827) of Employees Meeting Required Competencies	85%	81.82% (1,674 out of 2,046) of Employees have met the required competency	96.26%	4.81	78 remaining employees with gaps are awaiting training validation from September to December 2023 intervention. The validation is expected to be completed in March 2024
TOTAL WEIGHT			100.0			SCORE			92.44			