

**PHILIPPINE PORTS AUTHORITY  
2023 PERFORMANCE SCORECARD**

**PPA VISION: "By 2030, the Philippine Ports Authority, as part of an integrated transport and logistics system, shall have provided port facilities and services at par with global best practices and a port regulatory environment conducive to national development".**

	Objective/Measure	Formula	Weight	Rating Scale	Data Provider	Baseline	Target	Accomplishment as of September 2023	
						2022	2023		
<b>SOCIAL IMPACT</b>	<b>SO 1 Enhance Accessibility Through Seamless Connectivity with Other Transport Modes</b>								
	SM 1	Cargo Throughput (in million metric tons)	Absolute Figure	5.0	Actual/Target	Corporate Planning Department	255.38	283.79	201.81
	SM 2	Average Vessel Waiting Time in PPA's Top 10 Baseports	Absolute Figure	2.5	7.0 Hrs. - 100% 7.1 - 8.0 Hrs. - 90% 8.1 - 9.0 Hrs. - 80% 9.1 - 10.0 Hrs - 70% >10.00 - 0%	Corporate Planning Department	5 hours	7 hours	4.72 hours
	SM 3	Passenger Traffic (in Million Passengers)	Absolute Figure	5.0	Actual/Target	Corporate Planning Department	25.39	55.61	52.78 hours
	SM 4	Average Vessel Turn-around Time in PPA's Top 10 Baseports	Absolute Figure	2.5	40.0 Hrs - 100% 40.1 Hrs. - 50.0 Hrs - 90% 50.1 - 60 Hrs. - 80% 60.1 - 70 Hrs. 70% >70.00 - 0%	Corporate Planning Department	36.27 hour	40 hours	38.46
	SM 5	Number of RoRo Ramps Completed (based on RoRo networks)	Cumulative Number	5.0	Actual/Target	Engineering Office	Additional 8	Additional 8	Completed the construction of 6 Ro-Ro ramps: 1. Port of Ambulong, Romblon - 1 RoRo Ramp 2. Port of Capinpin, Orion Bataan - 1 RoRo Ramp 3. Port of Abra de Ilog, Occidental Mindoro - 2 RoRo Ramp 4. Port of Calatagan, Batangas - 1 RoRo Ramp 5. Port of Balanacan, Marinduque - 1 RoRo Ramp
<b>FINANCIAL</b>	<b>SO 2 Become Financially Sufficient to Support its Development Programs</b>								
	SM 6	Port Revenue (In Billion Pesos)	Service & Business Income + Gains+ Other Non-operating Income	20.0	Actual/Target	PMOs/Finance/CD	19.77	20.62	18.81
	SM 7	Earnings Before Interest, Taxes, Depreciation and Amortization (In Billion Pesos)	Net Income+Interest Exp + Income Taxes + Depreciation + Amortization	20.0	Actual/Target	PMOs/Finance/CD	12.23	12.62	15.43
	<b>SO 3 Augment National Capacity to Achieve Government Thrusts</b>								
SM 8	Budget Utilization Rate	Actual Disbursement/ Scheduled Disbursement (MOOE and CO)	5.0	Actual/Target	Engineering Office	90%	90%	51.81%	

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<b>STAKEHOLDERS</b>	<b>SO 4 Improve Stakeholders' Satisfaction Rating</b>								
	SM 9	Percent of Satisfied Customers	Number of respondents which gave at least a Satisfactory Rating/ Total number of respondents	3.0	Actual/Target <i>0% = If less than 80%</i>	Corporate Planning Department	90%	90%	In view of GCG & ARTA JMC No. 1 s. 2023, the CSM Report will be submitted to ARTA on or before April 15 of the following year. ARTA shall provide the result of the validated reports to GCG. As of June 2023, the conduct of PPA's CSM is on going.
		a. Passengers					90%	90%	
		b. Shipping Lines					90%	90%	
	c. Concessionaires	90%	90%						
	SM 10	Percent of Common Permits Released within Indicated Processing Time	Number of permits released within prescribed period/ Total permits released	5.0	Actual/Target	Operations Office/ Commercial Services Department (CSD)	100%	100%	100%
	SM 11	Percent of Identified Ports Compliant with International Ship and Port Facility Security (ISPS) Code	Ports Compliant with International Ship and Port Facility Security (ISPS) Code/ Total Number of Identified Ports as of Yearend	5.0	Actual/Target	Operations Office/ Port Police Department (PPD)	100% (for 112 identified ports)	100% (for 116 identified ports)	A total of 116 ports have been compliant with the ISPS Code
<b>INTERNAL PROCESS</b>	<b>SO 5 Be Recognized For its International Best Practices on its Core Processes</b>								
	<i>ISO Certifications</i>								
		SM 12	a. Number of Ports with Integrated Management System (IMS) Certification	Actual Number	5.0	Actual/Target	PMSODD	9	9
		b. Number of Ports with Quality Management System (QMS) Certification	Actual Number	5.0	Actual/Target	PMSODD	17	17	17

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INTERNAL PROCESS								
INTERNAL PROCESS	<b>SO 6 Promote a Regulatory Framework In Pursuit of National Port Development Program</b>							
	SM 13	Implementation of the New Policy on the Procurement of Port Services Contract a. Ports Bid Out based on the Approved Implementing Rules and Regulations	Actual Number	5.0	Actual/Target	Operations Office/ Port Operations & Services Dept (POSD)	6      10	Ongoing procurement on the ports under PTMRF.
<b>SO 7 Develop and Maintain A Workforce With Necessary Competencies</b>								
LEARNING AND GROWTH	SM 14	Percentage of Employees Meeting Required Competencies	Number of Incumbents Meeting Required Competencies / Filled Plantilla	5.0	Actual/Target	HRMD	83% (1,524 out of 1,827) of Employees Meeting Required Competencies * total Manpower EO 2022	78.11% employees met the required competencies for their position.

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