

## PHILIPPINE PORTS AUTHORITY (PPA)

Component					Baseline Data		Recalibrated	Target	
Objective/Measure		Formula	Weight	Rating Scale <sup>a/</sup>	2018	2019	2020	2021	
SOCIAL IMPACT	SO 1	Enhance Accessibility Through Seamless Connectivity with Other Transport Modes							
	SM 1	Cargo Throughput (in Million Metric Tons)	Absolute Figure	2.5%	Actual / Target	260.95	266.42	246.54	218.35
	SM 2	Average Vessel Waiting Time (in hours)	Absolute Figure	2.5%	Actual / Target	N/A	N/A	N/A	5 hours
	SM 3	Passenger Traffic (in Million Passengers)	Absolute Figure	2.5%	Actual / Target	76.80	83.72	30.40	20.80
	SM 4	Average Vessel Turn-around Time (in hours)	Absolute Figure	2.5%	Actual / Target	N/A	N/A	N/A	36.27 hours
	SM 5	Port Projects Completed	Absolute Figure	2.5%	Actual / Target	N/A	N/A	N/A	6
	SM 6	Ro-Ro Ramps Completed	Cumulative Number	2.5%	Actual / Target	289	295	Additional 8	Additional 9
		Sub-total		15.0%					
FINANCIAL	SO 2	Become Financially Sufficient to Support its Development Programs							
	SM 7	Port Revenue (In Billion Pesos)	Absolute Amount	20.0%	Actual / Target	16.67	18.35	16.76	18.16



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	SM 8	Earnings Before Interest, Taxes, Depreciation and Amortization (In Billion Pesos)	Absolute Amount	15.0%	Actual / Target	11.06	13.11	10.25	10.56
	SO 3	Augment National Capacity to Achieve Government Thrusts							
	SM 9	Budget Utilization Rate	Budget Utilized/ Total Allocated Amount for Locally Funded Projects	5.0%	Actual / Target	60.06%	79.35%	75%	90%
		Sub-total		40.0%					
STAKEHOLDERS	SO 4	Improve Stakeholders' Satisfaction Rating							
	SM 10	Percentage of Satisfied Customers			Actual/ Target  0% = if less than 80%	0%	82.15%	Using the Enhanced Standard Guideline on the Conduct of Customer Satisfaction Survey by the GCG	
		A. Passengers	No. of respondents which gave at least a Satisfactory Rating/ Total number of respondents	3.0				Excluded	90%
		B. Shipping Lines		1.0				90%	90%
		C. Concessionaires		1.0				90%	90%
SM 11	Percentage of Common Permits Released within Indicated Processing Time	Number of permits released within prescribed period/ Total permits released	5.0%	Actual / Target	100%	100%	100%	100%	



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SM 12	Percentage of Identified Ports Compliant with International Ship and Port Facility Security (ISPS) Code	Ports Compliant with International Ship and Port Facility Security (ISPS) Code/ Total Number of Identified Ports	7.5%	Actual / Target	106 Compliant ports	81.90% (86 of 105 ports)	95% (for 106 identified ports)	100% (for 99 identified ports)
	Electronic Accreditation of Port Service Providers	Actual Number	5%	Actual / Target	N/A	N/A	N/A	100% Processing of All Applications Received Based on Prescribed Timetable
	<b>Sub-total</b>		<b>22.5%</b>					
INTERNAL PROCESSES	SO 5	Be Recognized for its International Best Practices on its Core Processes						
	SM 14	ISO Certifications						
		a. Number of Ports with Integrated Management System (IMS) Certification	7.5%	Actual / Target	3	9	9	9
		b. Number of Ports with Quality Management System (QMS) Certification	5.0%		8	N/A	16	17



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	SO 6	Promote a Regulatory Framework that is Transparent, Fair, and Relevant to the Needs of All Stakeholders in Pursuit of a National Port Development Program						
	SM 15	Implementation of the New Policy on the Procurement of Port Services Contract						
		Number of Ports Bid Out based on the Approved Implementing Rules and Regulations	Actual Number	5.0%	Actual / Target	0	Measure Excluded	0
		<b>Sub-total</b>		<b>17.5%</b>				
LEARNING & GROWTH	SO 7	Develop and Maintain A Workforce with Necessary Competencies						
	SM 16	Percentage of Employees Meeting Required Competencies	Percent Completion	5.0%	Actual / Target	Board Approved Competency Model	No Accomplishment	Establish Baseline
		<b>Sub-total</b>		<b>5.0%</b>				50% Conduct of Online Competency Assessment
		<b>TOTAL</b>		<b>100%</b>				

a/ But not to exceed the weight assigned per indicator.