

AUG 1 3 2019

PPA MEMORANDUM CIRCULAR

NO. <u>04 - 2019</u>

TO Port Manager, PMO Misamis Oriental/Cagayan de Oro

All PMO Personnel Concerned

Shipping Companies All Others Concerned

SUBJECT ADOPTION AND IMPLEMENTATION OF THE

PASSENGER TERMINAL OPERATIONS
MANUAL AT PORT OF CAGAYAN DE ORO

Relative to the operationalization of the Passenger Terminal Complex (PTC) at Port of Cagayan de Oro, the Port Manager is hereby directed to adopt and implement the Passenger Terminal Operations Manual for the said passenger terminal complex

Accordingly, you are directed to coordinate with stakeholders concerned and put up necessary advisory signboards in strategic and conspicuous areas inside the port for the smooth implementation of the procedures and protocols regarding operations of the said Passenger Terminal Complex

A report on the implementation shall be submitted to the AGM for Operations, Attn POSD, one (1) month after commencement of operation, together with identified gaps and issues and recommended solutions thereon, for further enhancement of the guidance

For compliance

JAY DAMEL R. SANTIAGO General Manager