

**QUALIFICATION STANDARDS**  
**(Minimum Requirements)**

|                    |   |
|--------------------|---|
| Position           | <b>MANAGEMENT INFORMATION/SYSTEMS<br/>RESEARCHER</b>    |
| Salary Grade       | 12  |
| Education          | Bachelor's degree relevant to the job                   |
| Experience         | None required   |
| Training           | None required   |
| Eligibility        | Career Service (Professional); Second Level Eligibility |
| Other requirements | More than 4 years of experience in helpdesk operations  |